

JMDR

Information Sheet TLIF0008



Apply safety critical communications in the rail environment

TLIF0008 is a unit of competency from the Transport and Logistics (TLI) Training package.

This training is intended for rail safety workers who are required to identify and respond to operational information as part of their job role.

It includes communicating, providing timely and accurate rail operational information, and responding to unplanned situations or events appropriately.

Safety critical communications is any communication that, if not delivered or not delivered accurately or promptly, could result in death, serious injury or incur significant damage to property, infrastructure, or the environment.

Learning Outcomes:

On successful completion of training participants will have the knowledge to:

- Use standard terms/phrases, 24-hour clock and phonetic alphabet
- Apply effective safety critical communication behaviours role in the rail environment,
- Apply communications protocol, using standard phrases providing read backs and confirmation, using concise unambiguous phrases
- Communicate timely and accurate operational information coordination such as location information, hazards/ risks network conditions
- Respond to unplanned situations, obtaining sufficient from relevant sources, and prioritising needs in accordance workplace procedures

On successful conclusion of the assessment, you will receive a Statement of Attainment in the nationally recognised Unit of Competency: **TLIF0008 Apply safety critical communications in the rail environment**

Requirement for attending Training:

To attend training, you must:

- Provide a USI (Unique Student Identifier). Ref: usi.gov.au
- Have confirmed enrolment details and paid the course fee
- Display adequate core skills of being able to learn, read, write, and take part in oral communication and numeracy

To be assessed as competent you must pass a theory and practical assessment (which includes a scenario communication with a Rail Signaller/Network Control Officer and reporting an emergency situation).

Training Location: The training is conducted at our training rooms in the Sydney CBD; at Level 3, 263 Clarence St, Sydney, NSW 2000. (**Near Town Hall Train station**).

Schedule: available on request/enrolment/pending class numbers.

Contact:

JMD Railtech Group
Level 10, 51 Druitt St,
Sydney NSW 2000

Ph: 1300 695 637
Email: training@jmdr.com
Website: <https://jmdr.com/jmdr-training>

Training includes face to face learning, demonstration, and discussion, and is delivered using TfNSW courseware and in accordance with TfNSW requirements.

Assessment

Learning and assessment activities will be conducted by our trainer/assessor using a range of evidence gathering techniques throughout the course, including written and practical demonstrations. You must pass the theory and practical assessment to receive a Statement of Attainment for the nationally endorsed competency:

TLIF0008 Apply safety critical communications in the rail industry.

Fees and Enrolment:

The course fee is **\$240**, which includes workbook and assessment material.

Participants must provide payment, a **completed enrolment form**, **agree to our terms and conditions** and **provide a valid USI number** before training commences.

Course support available:

If you have any special circumstance or support required, this can be identified in the enrolment form.

If you have additional requirements or require more information, please contact our training reception who can assist or put you in touch with the person able to assist you further. For further information about services and assistance download the Student Handbook from our website or phone or visit our office.

Please report any injuries or any learning concerns to our personnel prior to training.

Please refer to the JMDR Student Handbook for details about our terms and conditions and support available.